

# FollowMyHealth Features Guide: Viewing Your Health Information

via Online on the Computer



#### Viewing Your Health Information via Online on the Computer

This guide will display the following types of health information you can view in your FollowMyHealth patient portal:

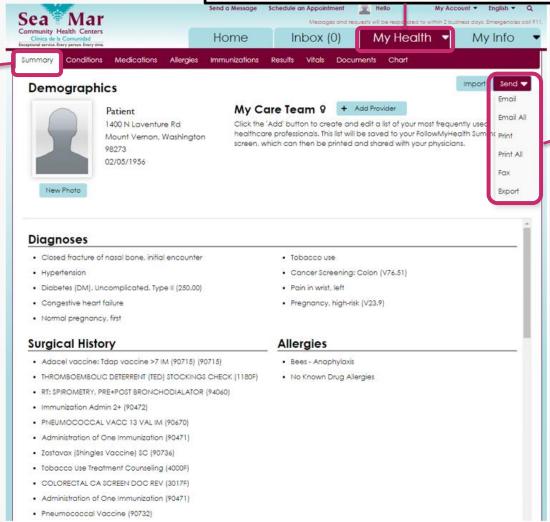
- I) Health Summary
- 2) Conditions
- 3) Medications
- 4) Allergies
- 5) Immunizations
- 6) Lab Results
- 7) Vitals
- 8) Documents
- 9) Chart



#### (I) Health Summary

I. Click on the "My Health" tab at the top of the page. This tab is where you'll see all of your health information.

2. Click on the "Summary" tab to view a summary of your health information.

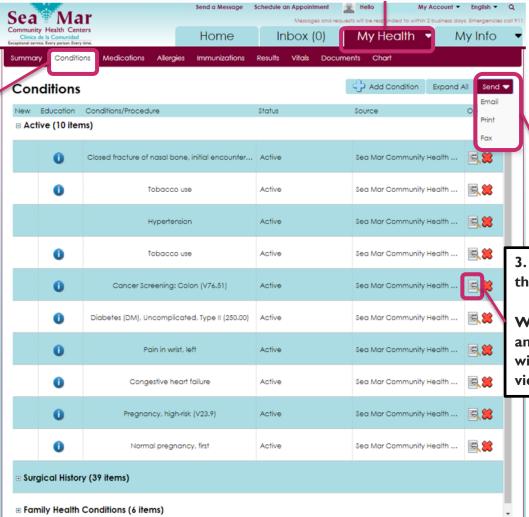


Note: This drop-down menu displays options on emailing, printing, faxing, or exporting your health summary.

#### (2) Conditions

I. Click on the "My Health" tab at the top of the page.

2. Click on the "Conditions" tab to view your active conditions, surgical history, and family health conditions.



Note: This drop-down menu displays options on emailing, printing, or faxing your conditions.

This "Send" option is available on all the tabs under "My Health".

3. Click on this icon to view the details of the condition.

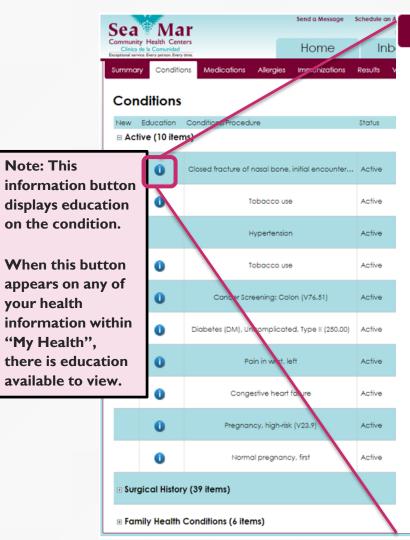
When this button appears on any of your health information within "My Health", you can view its details.

## (2) Conditions

4. This window will open where it shows the details of your condition.

View Health Condition		×	
Type:			
Health Condition	•		
Name:			
Closed fracture of nasal bo	ne, initic		
Status:			
Active	-		
Resolved (e.g. 10/29/1985):			
, ,			
Comments:			
Comments.			
5. Click "C viewing the		_	
- Viewing the	uctails (	i diis coi	idicion.
	Clo	se	

#### (2) Conditions



Closed fracture of nasal bone, initial encounter

#### Fractures



🚨 Print

🛕 Email

Also called: Broken bone

A fracture is a break, usually in a bone. If the broken bone punctures the skin, it is called an open or compound fracture. Fractures commonly happen because of car accidents, <u>falls</u>, or <u>sports injuries</u>. Other causes are <u>low bone density</u> and <u>osteoporosis</u>, which cause weakening of the bones. Overuse can cause stress fractures, which are very small cracks in the bone.

Symptoms of a fracture are

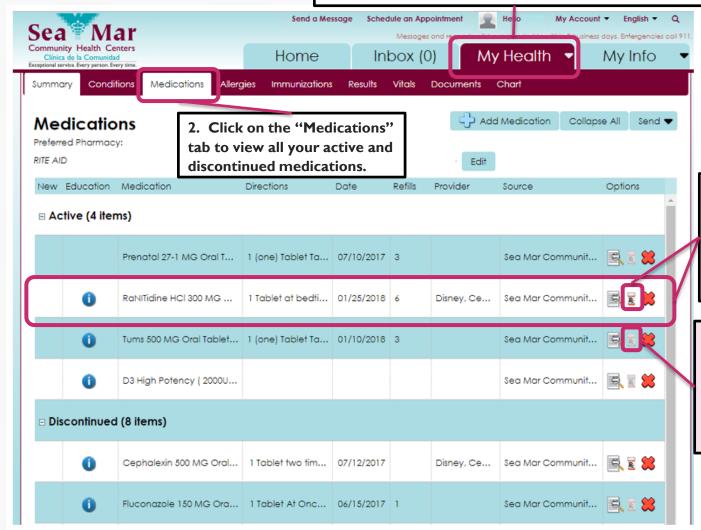
- Intense pain
- Deformity the limb looks out of place
- Swelling, bruising, or tenderness around the injury
- Numbness and tingling
- Problems moving a limb

You need to get medical care right away for any fracture. An x-ray can tell if your bone is broken. You may need to wear a cast or splint. Sometimes you need surgery to put in plates, pins or screws to keep the bone in place.

<u>Broken bone</u> (Medical Encyclopedia)

#### (3) Medications

1. Click on the "My Health" tab at the top of the page.

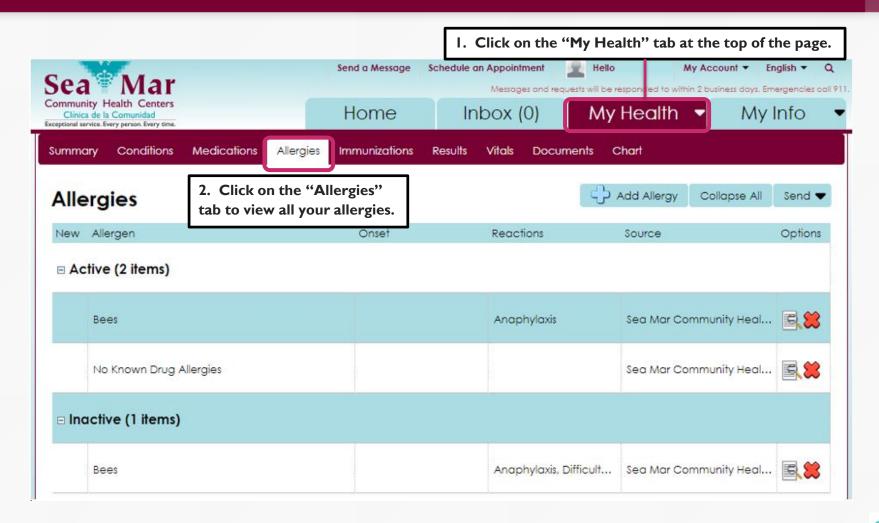


Note: If you would like to request a prescription refill, find the line with the medication you would like to refill. Click on the pill bottle icon in the "Options" column.

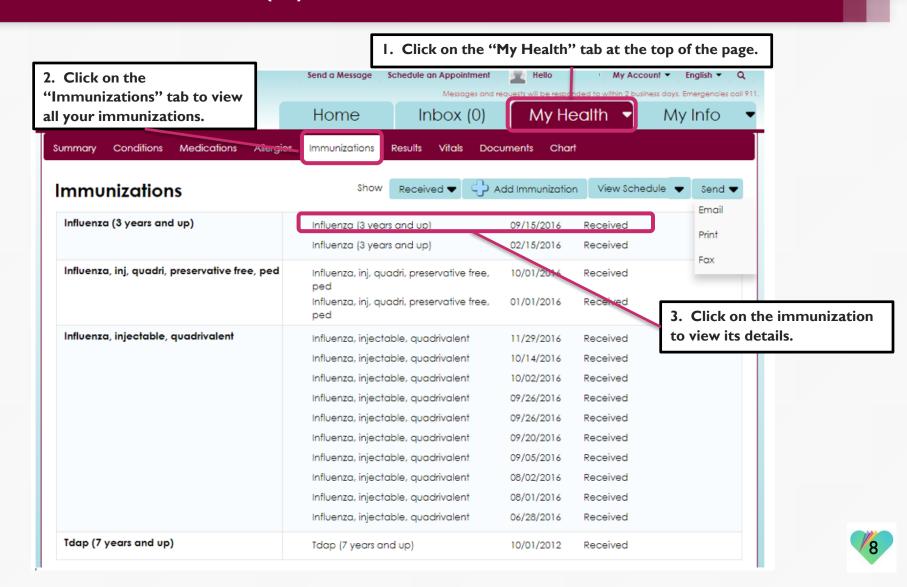
Note: If the pill bottle icon is grayed out, this indicates that you do not have any available refills for this prescription. Use the messaging feature to send a message to your provider.



## (4) Allergies

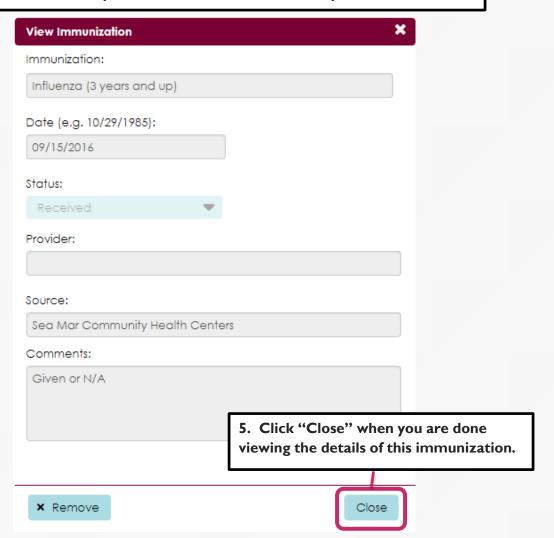


#### (5) Immunizations



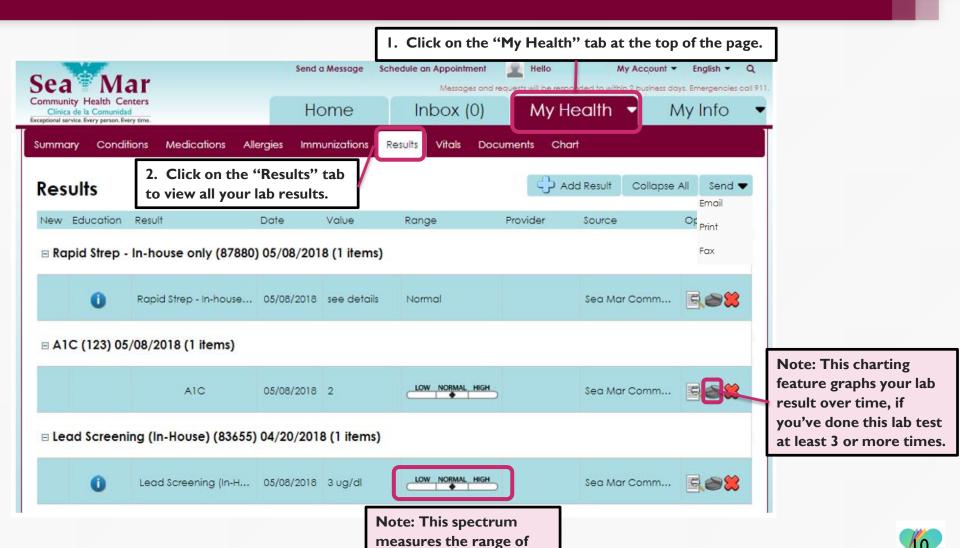
#### (5) Immunizations

4. This window will open where it shows the details of your immunization.



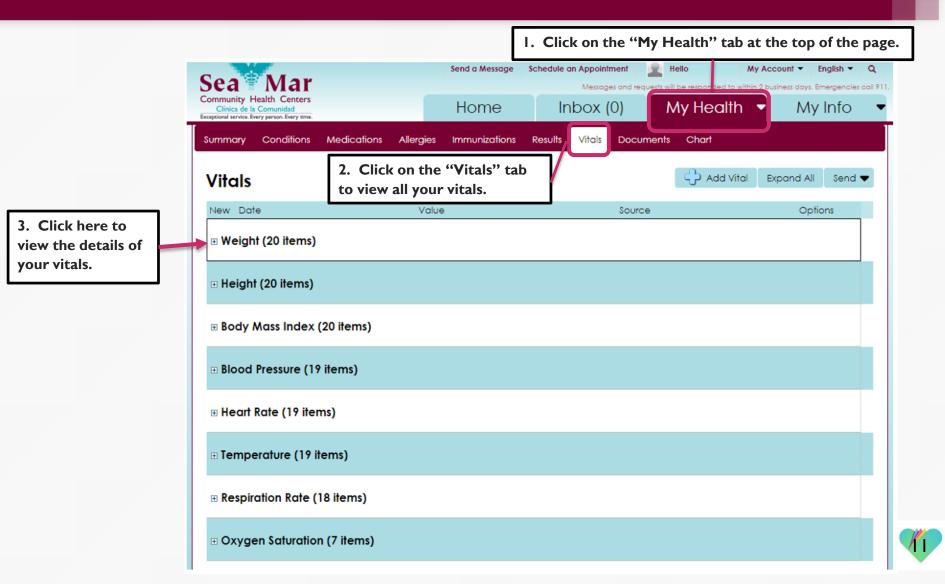


#### (6) Lab Results

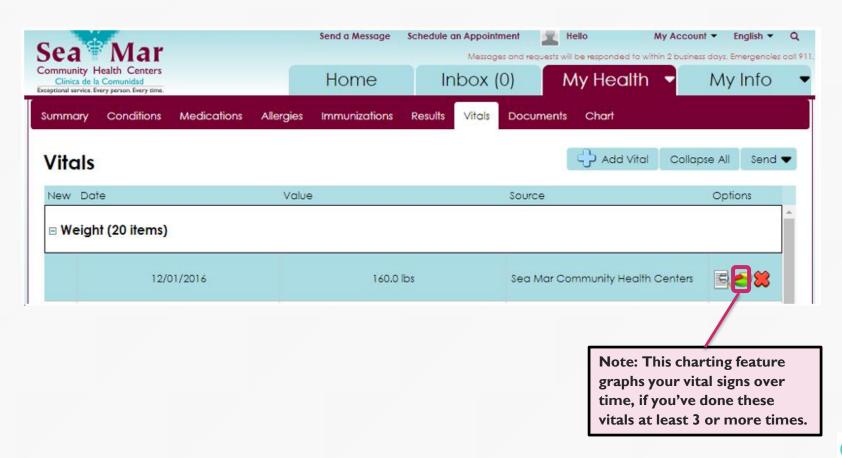


where your lab result is.

### (7) Vitals



## (7) Vitals



#### (7) Vitals

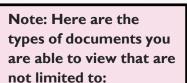
This window will open where it shows a chart of your vital sign over time.



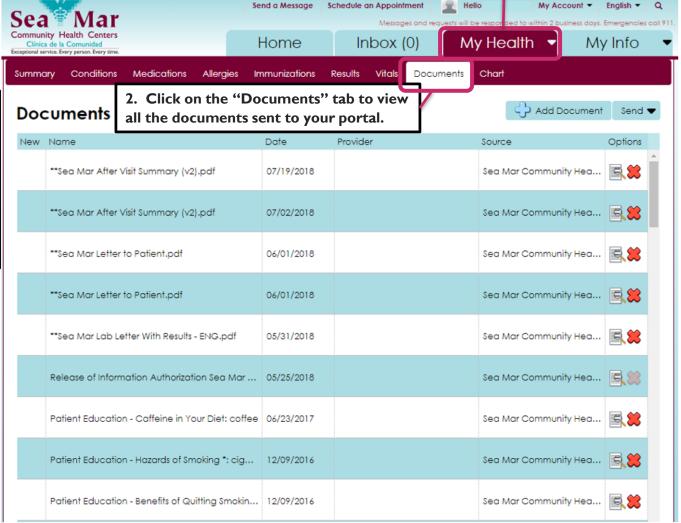


#### (8) Documents

I. Click on the "My Health" tab at the top of the page.

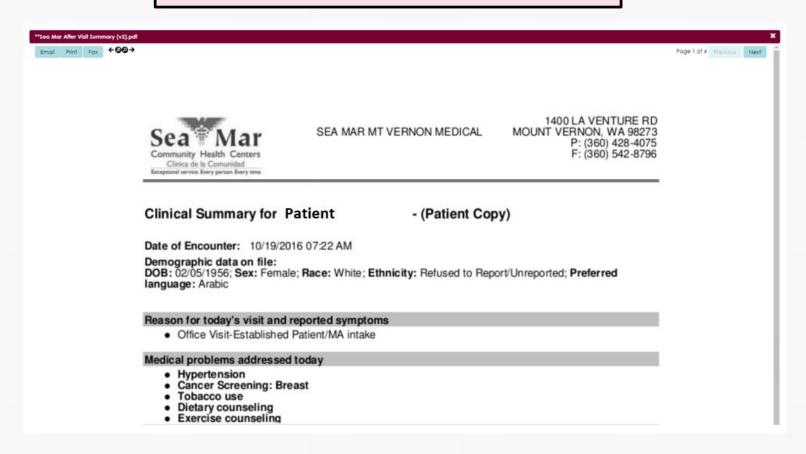


- After-VisitSummaries
- Patient Education
- Lab Letters



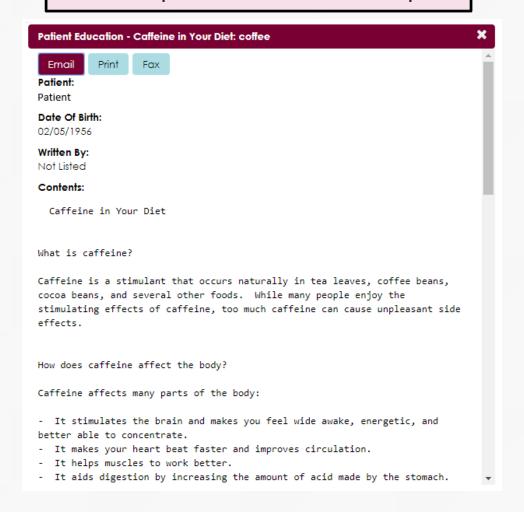
#### (8) Documents

This is an example of an After-Visit Summary sent to the portal.

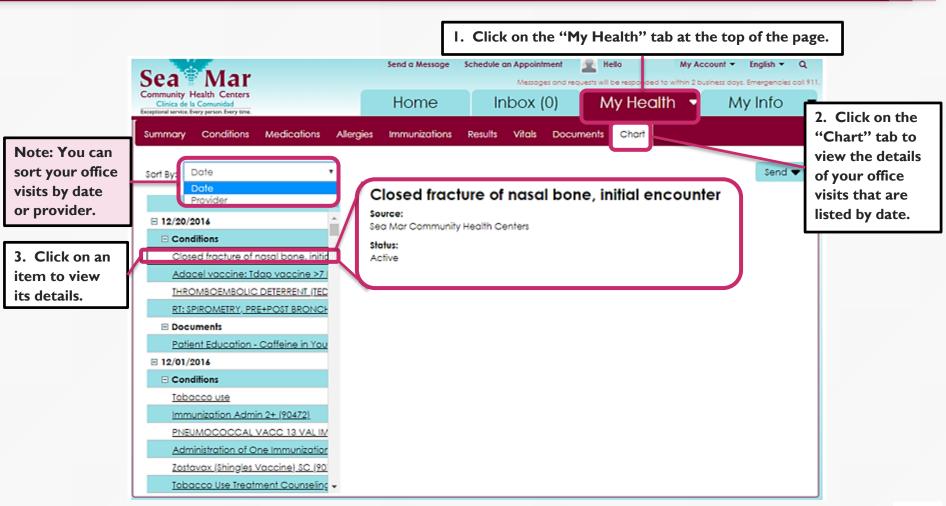


#### (8) Documents

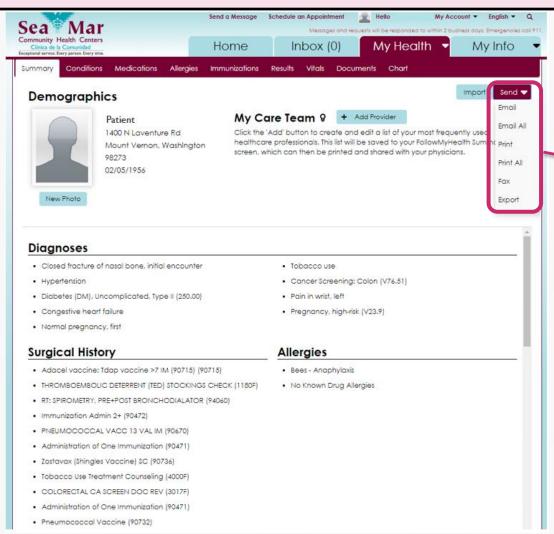
This is an example of Patient Education sent to the portal.



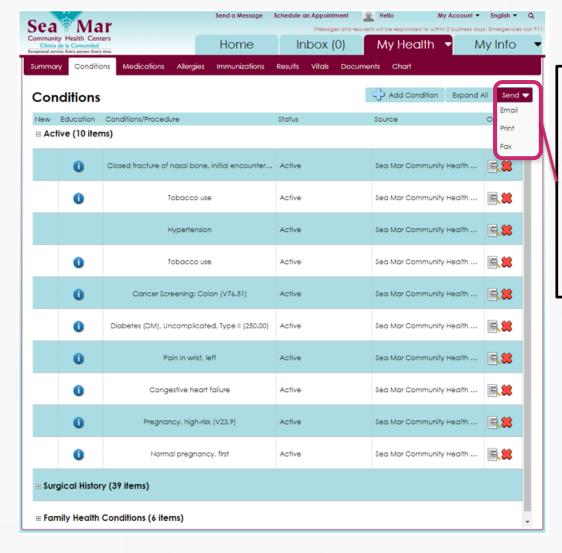
#### (9) Chart



In FollowMyHealth, you have the option to export your health records by email, fax, or print.



I. Select one of the options in this dropdown menu for emailing, printing, faxing, or exporting your health summary.



I. If you're in the other "My Health" tabs, select one of the options in this drop-down menu for emailing, printing, or faxing your health information from this tab.

This "Send" option is available on all the tabs under "My Health".

2. For emailing your records, enter the email address where you would like your records to be sent to.

Email Summary ×
Email Address:

PLEASE NOTE: You are authorizing the transfer of a copy of information from your personal health record to a printer, external storage device (e.g., USB drive) or to a third party at the address or fax number provided. This transmission is unencrypted. If you wish to encrypt please use the "Export" option from the My Health > Summary tab to send via encrypted Email. Once you click "send", "print" or "download", Allscripts does not have control over, and is not responsible for, how that information is used or subsequently disclosed.

3. Click "Send".

Send Cancel

Print

PLEASE NOTE: You are authorizing the transfer of a copy of information from your personal health record to a printer, external storage device (e.g., USB drive) or to a third party at the address or fax number provided. This transmission is unencrypted. If you wish to encrypt please use the "Export" option from the My Health > Summary tab to send via encrypted Email. Once you click "send", "print" or "download", Allscripts does not have control over, and is not responsible for, how that information is used or subsequently disclosed.

2. For printing your records, click "Print."

Print

Cancel

2. For faxing your records, enter the recipient's name and the fax number of where you would like your records to be sent to.

Fax Summary

To:

Fax Number:

PLEASE NOTE: You are authorizing the

PLEASE NOTE: You are authorizing the transfer of a copy of information from your personal health record to a printer, external storage device (e.g., USB drive) or to a third party at the address or fax number provided. This transmission is unencrypted. If you wish to encrypt please use the "Export" option from the My Health > Summary tab to send via encrypted Email. Once you click "send", "print" or "download", Allscripts does not have control over, and is not responsible for, how that information is used or subsequently disclosed.

3. Click "Send".

×

Send

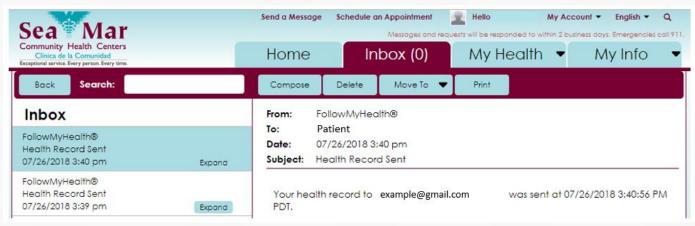
Cancel

You will receive a confirmation message in your Inbox that your health record was sent by fax or email.

#### Fax Confirmation Message



#### **Email Confirmation Message**



#### FollowMyHealth Support Information

If you need any assistance and/or support for your FollowMyHealth account, please contact:

Support Hotline: I-888-670-9775

Email: support@followmyhealth.com

